

Samples of Consultations

Feedback on Website

Challenge

Review and provide input for the Go Outside the Box campaign website, intended for community partners, their staff and the population at large.

Service received

Advice on website changes to consider, sent by THCU consultant, using email and telephone

THCU resources/tools provided/discussed

No THCU resources or tools were provided at this consultation. A member of the Go Outside the Box community partnership had previously attended THCU's Planning Effective Health Campaigns workshop and used the tools handed out in that session.

Actions taken as a result of the consultation

The Go Outside the Box community partnership member made changes to the website. For example, the campaign description was expanded and the site was linked with other partnership websites.

Lessons learned

Time is at a premium. Having a consultation is valuable and easier than the Go Outside the Box committee member thought it would be. Information was shared with the partnership members.

Barriers to taking advice/using the tools

The Go Outside the Box committee's first choice would have been to have a face-to-face meeting. Due to time constraints, this was not possible; however, they were still able to incorporate the suggested changes.